

## Solar Connection Process

Once your installation is completed, the installer will issue a Certificate of Electrical Safety (CES).

An inspector will contact you for permission to enter your property and inspect your solar system.

Once the CES is returned to the installer, it will be sent along with an Electrical Work Request (EWR) and a Photovoltaic (PV) form if required to your retailer.

The retailer will then process the paperwork and forward it to your distributor. This may take up to 2 weeks.

Once the distributor receives the paperwork they will configure your meter and connect your solar to the grid. They have 20 working days to complete this.

**It is very important that you monitor your electricity bill and make sure your solar is connected to the grid. Due to privacy laws, we are unable to confirm with your retailer if it has been connected.**

You need to notify us immediately if it is not connected to avoid any further delays for you.